

Discussion guide: Affordable internet

This guide is a companion piece to our Get Online Week discussion on affordable internet, available on YouTube. It includes suggested discussion questions, activities and signposting to further resources.

Discussion questions

- What are your thoughts on the discussion we've just watched?
 - What was one thing you've learnt?
 - Is there anything from it you might tell someone else about?

- Have you got everything you need to access the internet?
 - What do you need, how might we help?

- Has anyone here received a free data SIM through the Databank?
 - What's been your experience?
 - Would you recommend it?

- Had you heard about social tariffs?
 - Is this something you might be interested in exploring?

- Has anyone heard of or used a comparison site for anything?
 - What's been your experience?
 - How easy was it to use and understand?

Activities

These activities are intended to help people develop skills in searching for and evaluating information on the internet, whilst also learning more about the subject. The first activity also helps people practise using an interactive Google Map.

Let's check where else locally you can access a device and free digital skills support.

- Search the internet for **good things map**
- Select the first result: Good Things Foundation: Find Local Digital Inclusion Support
- When the website loads, select the full screen option, then use the search (top left) to find your local area.

Let's check what cheap broadband offers are available in your area.

- Search the internet for **uswitch cheap broadband**
- Select the first result: USwitch: Cheap Broadband Deals
- Enter a postcode in the search box at the top and select an address
- Choose a provider from the list or scroll down and select 'I don't have a broadband'
- Check the results and the 'price details' to see how they compare
- Optional: Select 'Broadband deals' from the top menu and check how the cheaper offers compare

Signposting to further information

The following websites are recommended for further information and discussion. Each website listed is the first result when using the suggested search term.

- [ofcom.org.uk/phones-and-broadband/saving-money/social-tariffs](https://www.ofcom.gov.uk/phones-and-broadband/saving-money/social-tariffs)
 - Search for **social tariffs**
- [uswitch.com/broadband/guides/broadband-deals-for-low-income-families](https://www.uswitch.com/broadband/guides/broadband-deals-for-low-income-families)
 - Search for **broadband low income**
- <https://www.moneysavingexpert.com/broadband-and-tv/cheap-broadband>
 - Search for **mse cheap internet**